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– RETURN FORM –

Thank you for shopping at the Gruff webstore. If for any reason you are not satisfied with your purchase, you may return articles within 10 days of receiving your order. Please note that it isn't possible to exchange articles.

Once we receive your return, you will get notified automatically. We will refund the money to your bank account within 14 days. Please note that the return shipping costs are at your expense.

NAME: _____

ORDER NUMBER: _____

DATE: _____

Please let us know the reason for your return by using the return numbers (reasons) below. We highly appreciate the feedback!

1. Too small 2. Too big 3. Damaged 4. Other expectations 5. Wrong article 6. Other reasons

I want to return the following items:

<i>Product CODE:</i>	<i>Size:</i>	<i>Quantity:</i>	<i>Reason:</i>

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– RETURN FORM –

RETURN POLICY

To make your online shopping experience enjoyable, Gruff offers an easy return procedure.

Please follow these steps:

1. Items must be returned within 10 days of receiving your order. It's allowed to use a smaller package or envelope to save shipping costs.
2. Complete your information on the reverse of this return form.
3. Enclose the return form with the items you wish to return and send it to:

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Returns webstore

Fulya Mah. Mehmetcik Caddesi 3 Obalar Sokak

Alibey Apt. No:13 Kat:1 Daire :1

Istanbul/Turkey

34342

CONTACT

If you have any questions regarding your order, payment or delivery, please contact us at info@gruffox.com, Monday- Friday (8:30 AM - 6:00 PM CET).

Please keep your order number at hand.

TERMS & CONDITIONS

Please visit our Gruffox.com webstore to view the latest version of our Terms & Conditions.

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